



Dr. Beyers Naudé
MUNICIPALITY | MUNISIPALITEIT | UMASIPALA
rising together for development

HEAD OFFICE

THE MUNICIPAL MANAGER
DR BEYERS NAUDÉ LOCAL MUNICIPALITY
P O BOX 71 GRAAFF-REINET 6280

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www.bnlm.gov.za

NOTICE NO: 102/2023

COMPLAINTS CALL CENTRE

Dr. Beyers Naudé Local Municipality is now using Link - Powered by Vodacom for our citizens to report their municipal issues. Download the Linkapp now and report any issues that are affecting you.


These issues will go directly to our Call Centre and Dr. Beyers Naudé Local Municipality will be able to give you relevant feedback via Link.

Become an Active Citizen! Download Link now! **DOWNLOAD LINKAPP @ download.linkapp.co.za/#dl** or visit the Google Play or App Store.

Citizens who do not have access to the app can visit the Call Centre at the Town Hall, Church Square, Graaff-Reinet. The call centre is open from 7:30am to 16h30pm Mondays to Thursdays and 07:30am to 15:00pm on Fridays.

COMPLAINTS CONTACT LIST

AREAS	DIRECT NO.	EXT	AFTER HOURS	
Graaff-Reinet	049 8075710 0498075700	8103 8105 8122 8123	078 151 4587 083 873 3155 084 256 1536/060 425 0113	Infrastructure Services Electrical Services Fire Services
Nieu-Bethesda	049-807 5714	1191	067 300 3898 079 358 3789	Water & Sanitation
Aberdeen	049-807 5703	4000	063 371 8590 082 822 8957 073 360 2171	Water & Sanitation / Electrical Services Fire Services
Jansenville	049-807 5707	3000	079 557 8228 074 438 5554	Water & Sanitation /Electrical Services Fire Services
Klipplaat	049-807 5708	1180	078 838 4441 084 256 1536	Water & Sanitation / Electrical Services Fire Services
Willowmore	049-807 5704	2013	049-807 5713 072 092 3794 / 084 256 1536	Water & Sanitation / Electrical Services Fire Services
Steytlerville	049-807 5706	5000	081 333 0135 / 063 991 7301 076 583 2231 / 084 256 1536	Water & Electrical Services Sewerage & Public Works Fire Services
Rietbron	049-807 5705	1195	079 021 5746 / 073 758 4009 072 092 3794 / 084 256 1536	Water & Sanitation / Electrical Services Fire Services



DR. E.M. RANKWANA

MUNICIPAL MANAGER

01/09/2023
DATE